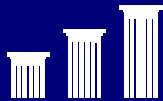


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NEW Claim Processing System Roll Out

PCG is pleased to announce the upcoming transition to the Claim Processing System. The enhanced system is designed to allow LEAs and Billers to utilize a secure web based portal that will provide easy access for users and updated functionality. The new features include online claim correction and access to provider and member enrollment information. In an effort to minimize the transition period, we would like to inform you of the following critical dates.

June 4, 2010	Last day to submit NSF files via the SFTP site
June 5 – 20, 2010	Claim submission 'black-out' period During this black-out period, do not post any files to FTP PCG will not be processing these files
June 20, 2010	New claims system credentials and URL information will be sent to trained billers and LEAs via email
June 21, 2010	The new claims system opens. Begin submitting 837 claims or single claim data entry into new claims system.

Are all your staff prepared and trained? To gain access to the system, users must apply for user names and passwords using the enrollment form provided by PCG. For billers to have access to LEA specific claim data, PCG must have a valid Biller Authorization form on file. Users must have completed the PCG training course offered last March and returned the training certification form before they will be issued their user name and password.

Distribution of American Recovery and Reinvestment Act (ARRA) Funds Checks

As part of ARRA the federal government increased the federal matching (FMAP) portion of the reimbursement for fee-for-services Medicaid claims.

Rate	Effective
65.77%	Prior to October 1, 2008
75.01%	October 1, 2008 – March 31, 2009
75.93%	April 1, 2009 – TBD

AHCCCS was required to implement a tracking system for claims adjudication in order to meet the necessary reporting requirement associated with ARRA. AHCCCS claim payment system did not receive the increased ARRA percentage until September 2009 due to tracking system development. Although AHCCCS was unable to process the claims with dates of services after the October 2008 ARRA implementation date to include the increased percentage, AHCCCS did track all claims eligible for the additional amount.

PCG POST

Eligible LEAs recently received checks for those claims with dates of service from the October 2008 (implementation of ARRA) until the September 2009. Claims included in the calculation of the check amount, as well as claims processed and paid at the increased ARRA FMAP rate, are based on a claims date of service falling after the implementation of the increased rate.

DSC

DSC - Health Aides Ranges Allowable

Over the recent months AHCCCS and PCG have had discussions with LEAs regarding allowing health aide ranges under the DSC program. Based on positive feedback from the LEAs, and to be more accommodating, health aide ranges will be accepted when the range is within 60 minutes, not to exceed the usual and customary 60 minute span under the DSC program. If an IEP has a range greater than 60 minutes and a request is made for health aide units exceeding 120 minutes, the request will be denied. In addition, during a compliance review if ranges are identified over 60 minutes for health aide services, the LEA will be non-compliant resulting in a potential recoupment. It is recommended as a best practice to provide the exact amount of frequency in an IEP as Arizona Department of Education (ADE) does not allow ranges in IEPs.

COMING SOON.....New Health Aide Review Form

Effective July 1, 2010, when requesting more than 120 minutes per day of Activities of Daily Living (ADLs) the LEAs will be required to complete the new Health Aide request form. The form will provide key information to assist PCG in making a determination for additional ADL minutes. It is important all components of the form are complete for PCG's review. PCG will reject any request submitted with incomplete information.

MAC

LEA Profile – Interview with coordinator Jennifer Miller of Phoenix Union High School District (PUHSD)

Q: Can you share some of the processes you consider important to the success of running the MAC program?

A: Building a rapport with the team has been an important key to the district's success in the MAC program. In order to keep in contact I provide the staff with important changes and updates to the program on a regular basis, and reinforce the importance of complying with their RMTS moments. I have created a database containing my participant's information on the staff roster. I verify all information with HR regularly to ensure the information is current and correct (terminations, name changes, retirements, etc).



For both quarters of 2010, PUHS (with over 100 moments) maintained a RMTS compliance rate of 100%. Congratulations! That's not an easy task.

Q: What would you say are the major contributors to maintaining your MAC RMTS compliance?

A: Communication, follow-through, and staying organized

Q: What processes do you use to ensure email addresses are updated and current?

A: I remind participants the email notifications will be coming from azmac@pcgus.com. If a participant is having problems receiving the email notifications, they are addressed to the campus IT technician who checks for causes such as firewall issues. I also suggest participants check their junk email box frequently. Most importantly, I follow up with HR if I question anything. Sometimes a moment that has not been completed may be due to a participant's departure from the district or a leave of absence. This goes back to having good communication between departments.

Q: What processes do you follow when you receive a late email notification regarding a participant that has not completed his/her random moment time study?

A: I follow-up by email to the participant reminding them to complete the moment and the revenue that it brings to the district and to the students. If I get a second late notification, I include his/her supervisor and the SPED Director in the email. This typically gets an immediate response. After a third late notification, I use the phone to track down the participant's status. I rarely have to use this option.

Removing Participants from Staff Rosters

Throughout the quarter PCG receives notifications from LEAs regarding sampled participants no longer employed with the district. If the term date is provided, we find some participants have been termed for several months.

Each quarter, prior to the staff roster certification, PCG sends out a staff roster template to the MAC coordinator containing a list of the participants currently active in the RMTS system. Coordinators are encouraged to use this list to identify participants no longer employed with the LEA, as well as changes in names, locations, email addresses, or job titles.

It is the responsibility of the MAC coordinator to work with other LEA staff to identify participants who are no longer with the district and inactivate them in the RMTS system prior to certifying the staff roster.

Participant's whose salary and benefits are paid 100% from federal funds cannot be listed on the staff roster.

Staff Rosters are updated and certified quarterly. By certifying the roster, the LEA is indicating the staff roster is accurate and ready to be included in the quarterly RMTS sample.